



Traits of a Successful Patient Coordinator

- Professional Appearance
- Great Attitude
- Likeable
- Agreeable
- Caring
- Confident
- Powerful people skills to bond quickly
- Inner drive to better your best
- Up for a challenge
- Like to Succeed
- Competitive
- Hold yourself to a higher standard than most
- You believe in yourself, your surgeon, the results, and the patient to say YES
- Love of learning, earning, and growing
- Has a “Can-do attitude”
- Believes that “I will figure it out”





Traits of a Successful Patient Coordinator

- Focus is on the patient
- Disciplined
- Loves challenges
- Gets comfortable being uncomfortable while becoming a pro
- Seeks to solve problems
- Persists until successful
- Takes action even when they don't feel like it
- Always says yes
- Commits to continuous improvement
- Courageous
- Embraces change
- Goal-oriented
- Stays self-motivated
- Highly ethical
- Takes 100% responsibility for their results

